

STATEMENT ON PROGRESS IN MEETING MISSION AND GOALS OF THE FIVE-YEAR PLAN

The State of California's Department of Housing and Community Development (HCD) acts as the Public Housing Authority for rural counties within the State where housing authorities have not been established. The mission of the PHA continues to be to provide rental subsidies to extremely low- and very low-income families to allow them to afford safe, decent and sanitary housing by:

Goal 1: Expanding the supply of assisted housing by applying for additional rental vouchers.

Progress: HCD did not apply for additional vouchers during the 2003-2004 Fiscal Year.

Goal 2: Improving the quality of assisted housing by improving voucher management (SEMAP Score) and improving customer satisfaction.

Progress: HCD has not yet received its final SEMAP score for 2002-03 due to technical difficulties in the PIC system. Its initial SEMAP score is 64%, however, which is an acceptable level. HCD has dramatically improved voucher utilization in the past year, however, and will continue to work to improve the other SEMAP indicators to above average.

Goal 3: Increasing assisted housing choices by conducting outreach efforts to potential voucher landlords.

Progress: HCD and HCD's subcontractors continually seek new landlords for the Section 8 Program. Outreach seminars are conducted to explain the Section 8 Program to potential landlords.

Goal 4: Promoting self-sufficiency and asset development of assisted households by increasing the success rate of FSS participants. **(Not applicable to CA 912).**

Progress: HCD's success rate continues to improve for participants in the FSS program. In addition, various programs (e.g., budgeting/parenting life skills, mentoring, literacy programs, child care referrals) that are available to FSS participants are also available to countywide residents, including Section 8 families.

Goal 5: Ensuring equal opportunity and furthering fair housing objectives by undertaking affirmative measures to ensure access to assisted housing, regardless of race, color, religion, national origin, sex, familial status and disability.

Progress: Community newspapers, local bulletin boards, local radio stations and any local minority organization are utilized to ensure all eligible individuals are aware of opportunities in the Section 8 Program. Tenant outreach sessions are conducted throughout the county(ies). Procedures are in place to address discrimination complaints for any housing issue.